Customer is upset as his query has not been replied to in the past 2 days, formulate a mail for his/her reply. Please choose any two scenarios from below and draft 2 emails as a reply to the customer.

300 words, no copying from other websites, write in your own words  
  
1. Want to know the difference between Data Science and AI  
2. Want to know the difference between Python and R  
3. Want to know the difference between Tableau and Powerbi -- which is better?  
4. Want to know the difference between AWS and Azure - which is better?